



COVID-19 Business Impact Assessment Statement

Crisp Malt is a leading supplier of malted cereals to the global brewing, distilling and food industries operating seven malting sites across England, Scotland, Germany and Poland.

Crisp Malt is committed to undertaking all necessary activities to assist in addressing the spread of COVID-19 and to maintain the high quality of goods and services expected by our customers so far as is reasonable practicable during this period.

Crisp Malt has always achieved the highest standard of both personal and plant hygiene. We constantly meet the expectations of our partners within the supply chain. As a responsible business we have a robust Business Continuity Management (BCM) system. In response to the current situation with respect to COVID-19 we have established a committee in line with our current BCM plan.

We have provided our colleagues with information to allow them to spot the early signs of infection by COVID-19 and have requested that if there is any reasonable reason to believe that they have contracted the virus or have been exposed to an infected person, that they follow current government advice. This may include working from home, self-isolation or undergoing testing for the virus. Should a colleague test positive for COVID-19 then procedures are in place to identify any potential colleagues who may have been exposed in order to limit further spread of the virus.

The committee has reviewed government advice and have adopted a two-stage approach to our response to COVID-19 which can be summarised as follows:-

Risk mitigation

- Business travel has been reviewed and restricted if travelling to the countries that are on the high-risk list
- All non-essential business travel will be stopped, we will be working with our suppliers and customers to encourage conference calling and postponing off site meetings, site audits and supplier audits
- Line managers will be asking colleagues if they are going abroad, in particular to any of the high-risk countries when approving annual leave
- Hand sanitisers are placed in the warehouse, office and production areas, to be used by our colleagues throughout the day



CRISP MALT, GREAT RYBURGH, FAKENHAM, NORFOLK NR21 7AS

+44 (0)1328 829 391
INFO@CRISPMALT.COM

CO. REG NO. 00031801
VAT REG NO. 373039848

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- Hauliers will be asked to stay in the lorry cab
- We are asking our visitors to complete a travel questionnaire to establish if they travelled abroad since the 19th February 2020. If the visitor has been to any of the high-risk countries or displaying any of the symptoms, they will not be permitted to enter our premises
- Colleagues are encouraged to wash their hands more frequently than already stipulated in our procedures
- Regular communication with all colleagues is ongoing and any updates or changes to our control measures are immediately shared

Continuity

- We have sufficient raw material on all our sites to withstand a significant period of non-supply of further raw material
- We do not anticipate any interruption with our production processes. In the event of significant staff absence, the necessary contingencies are in place to ensure that plants can operate with minimal disruption
- Current finished product stock levels remain at a level to maintain supply for the foreseeable future
- Supply of our product to some customers is through 3rd party hauliers. In the event of any significant disruption to this arrangement we do have the contingency to use our own fleet of vehicles

Summary

Crisp Malt appreciate that the situation is developing rapidly and consequently we will keep our plans under constant review in line with current government advice. The committee is meeting on a regular basis and if any significant change in advice is received. We will post any further updates on our website at www.crispmalt.com, but will write to you again should our plans change in any *significant* way.

I hope that this provides you with reassurance that Crisp Malt is taking this situation extremely seriously and implementing all the necessary steps to ensure continuity of supply.

Adrian Dyter
Managing Director

12th March 2020



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